



Member Meeting

Jan. 17-18, 2018 • Devils Lake, ND
PRELIMINARY SCHEDULE

Accommodations Deadline – Dec. 15

A block of rooms has been reserved at Woodland Resort under “Devils Lake Park Board” for Jan. 17. There are 10 rooms with two beds at the older hotel available for \$72, and three lodges with four beds available for \$99. Call 701-662-5996 to make a reservation by Dec. 15. A block of rooms has also been reserved at the Cobblestone Inn under “Devils Lake Park Board” for Jan. 17. The rooms are available for \$81.99. Call 701-544-0129 to make a reservation by Dec. 15. [Additional accommodations](#) are available in Devils Lake.

RSVP Deadline – Dec. 15

[RSVP online](#) so we are able to plan for ice fish houses, meals and meeting space.

Wednesday, Jan. 17

Legendary Suites at Woodland

Noon

Recreational Activity: Ice Fishing

A fee of up to \$20 per person for ice fish house rental may be required based on the number of individuals fishing. If necessary, the fee will be payable by cash or check to NDRPA at the event.

3 p.m.

Committee Meetings (TENTATIVE)

- 3 p.m. – Revenue Committee
- 3:45 p.m. – External Affairs Committee
- 4:30 p.m. – Internal Affairs Committee
- 5:15 p.m. – Public Policy Committee

6 p.m.

Dinner

Sponsored by Dougherty and Company LLC

6:30 p.m.

Educational Session: Hearing Loss, Deaf Culture and the ADA and You

Learn about hearing loss and its impact on communication from Pam Smith, Kathy Frelich and David Zimmerman with the North Dakota School for the Deaf/Resource Center for Deaf and Hard of Hearing. Develop an understanding of, and an appreciation for, deaf culture through the experiences of a teacher and coach who has been deaf since birth. Explore what the ADA has to say about appropriate accommodations for individuals with hearing loss and consider how this should guide the way you do business.

8:30 p.m.

Networking

Thursday, Jan. 18

Legendary Suites at Woodland

7:30 a.m. Breakfast

- 7:30 a.m. – Board of Directors Meeting

8:30 a.m. Educational Session: Customer Service

Members of the Fargo Park District Customer Service Team will present on their Internal and External Customer Service Program. This program was rolled out last spring to all full-time and part-time staff to establish the standard expectation of customer service across the park district.

10:00 a.m. Educational Session: The Rise of Devils Lake

Jeff Frith, Ramsey County Water Resource district manager, and Kyle Blanchfield, owner of Woodland Resort, will share the history of the rise of Devils Lake over the last 25 years.

10:30 a.m. Member Business Meeting